

## **EXHIBIT 38**

From: Rami Kranz <rkrantz@starbucks.com>  
To: jillavptermite@aol.com <jillavptermite@aol.com>  
Sent: Mon, Oct 16, 2017 5:42 am  
Subject: Re: Dichlorvos Strips.

Hi Jill,

I'll call you around 10. Which stores had these in them?

I sent out the email to all the last time you asked, and I mentioned it during my leadership presentation to Ross and the RDs just last week.

I can have another talk with the team and stress the importance of breaking this habit.

Speak soon,

**Thank you,**

**Rami Kranz**

Regional Retail Quality Assurance Manager, New York Metro

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On Oct 15, 2017, at 23:49, "[jillavptermite@aol.com](mailto:jillavptermite@aol.com)" <[jillavptermite@aol.com](mailto:jillavptermite@aol.com)> wrote:

Rami -

My service mgr just sent me a pic of a DDVP strip that was placed in a flylight.

I myself came across 2 in the past 2 nights while inspecting under counter cabinets and we're inches from my face.

When you get a moment tomorrow if you could give me a call.

Thank you

--

Jill Shwiner

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